Art Sentry
Security Software

iOS App

Version 1.1.1 Manual

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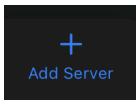
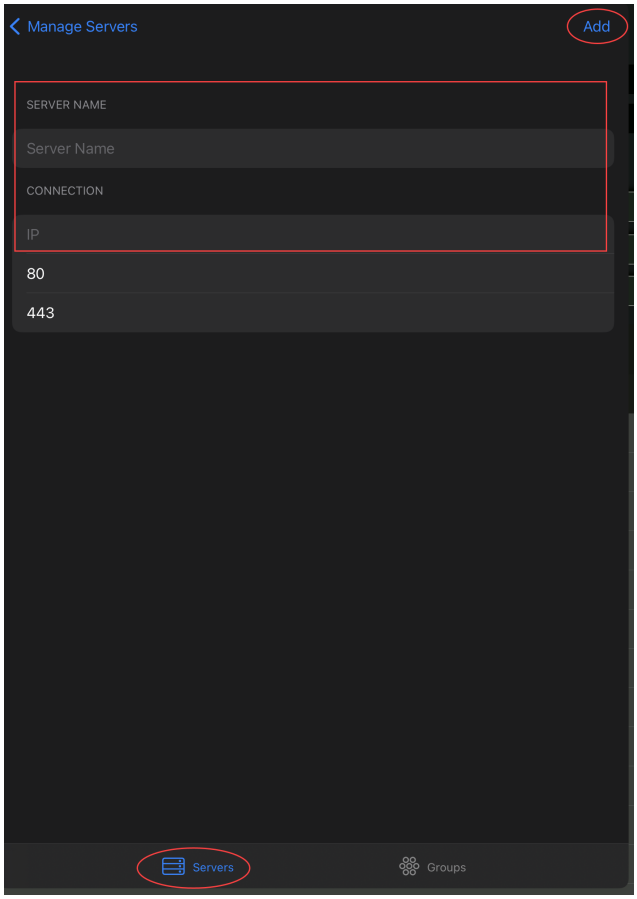
Initial Setup

1. Confirm that your device is connected to WiFi.
2. If you are viewing the system remotely outside of the local network, a VPN is recommended (see VPN Instructions)
3. Download ArtSentry from the App Store

Add Server

1. **Add / Edit Servers**
2. **Add Server** (top right in blue)
3. Manage Servers screen:
    - Server: Enter a Server Name and IP Address
    - Tap **Add** then proceed to **Logging In**

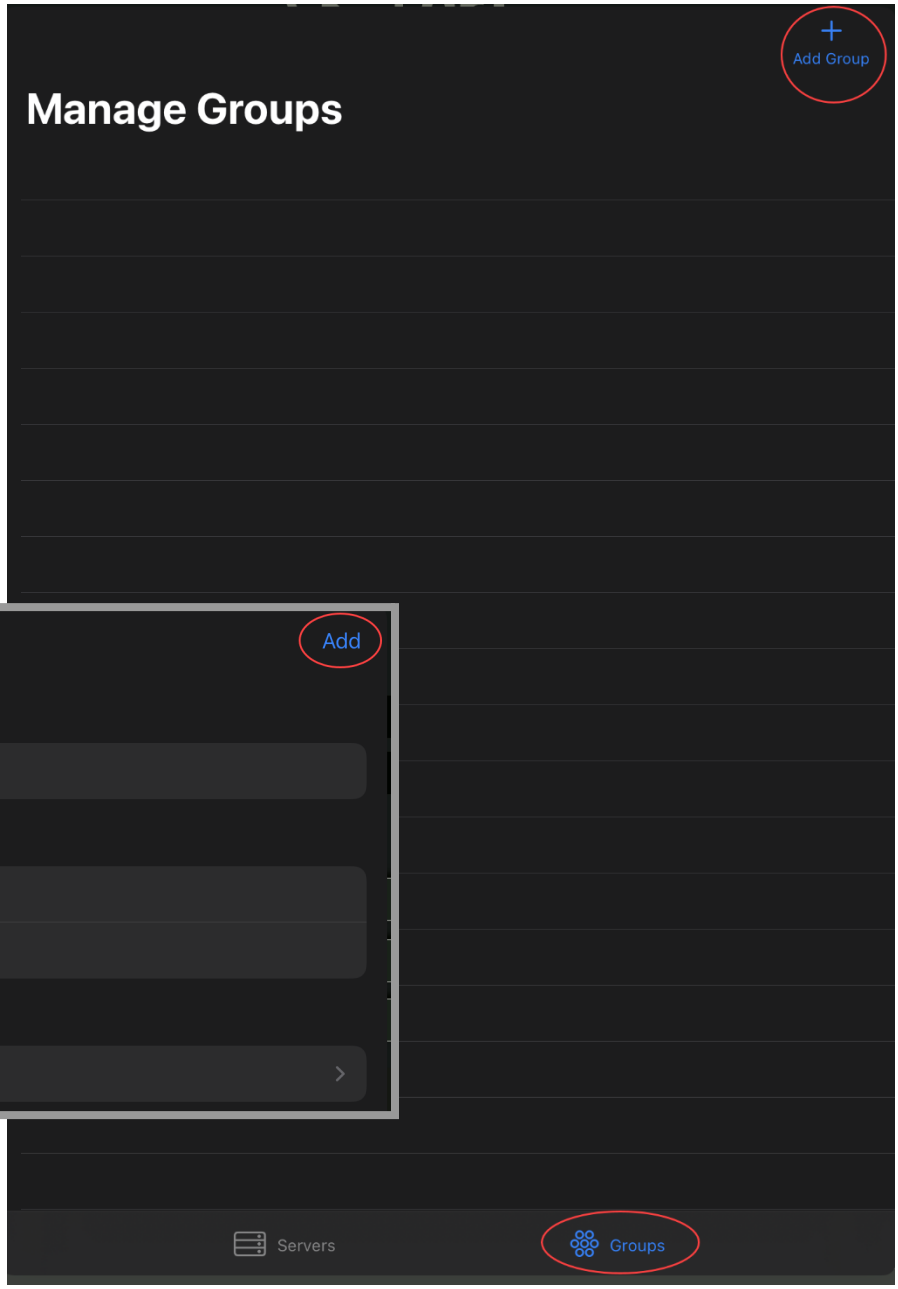


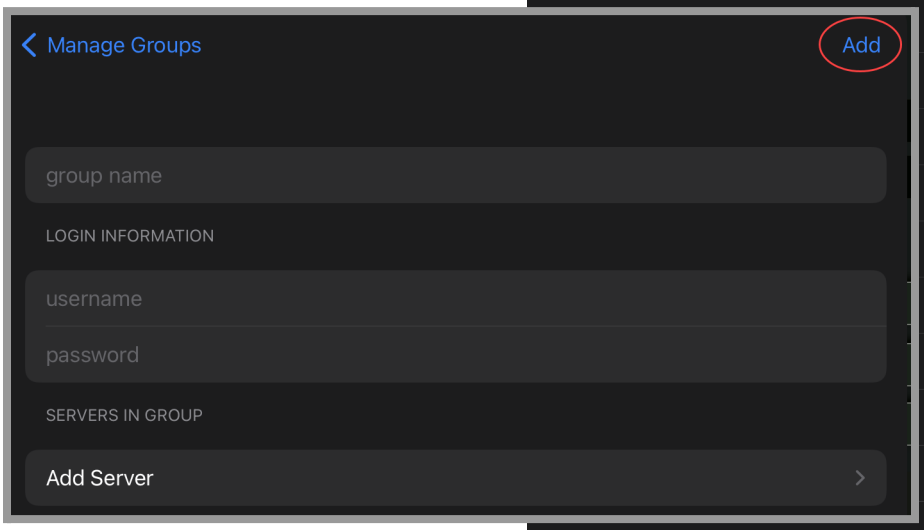


Add Group

Setting up server groups allows you to log into multiple servers at the same time for monitoring multiple areas.
The user must exist on all servers in the group for this sign on to work correctly..

1. **Add / Edit Servers**
2. Window opens to **Servers**. Select **Groups** at the bottom to switch to Groups options.
3. Under **Manage Groups** tap **Add Group** at the top right corner
4. Enter Group Name, username, password
5. Tap **Add Server** to select servers to add to the group
6. Tap **Add**





Logging In

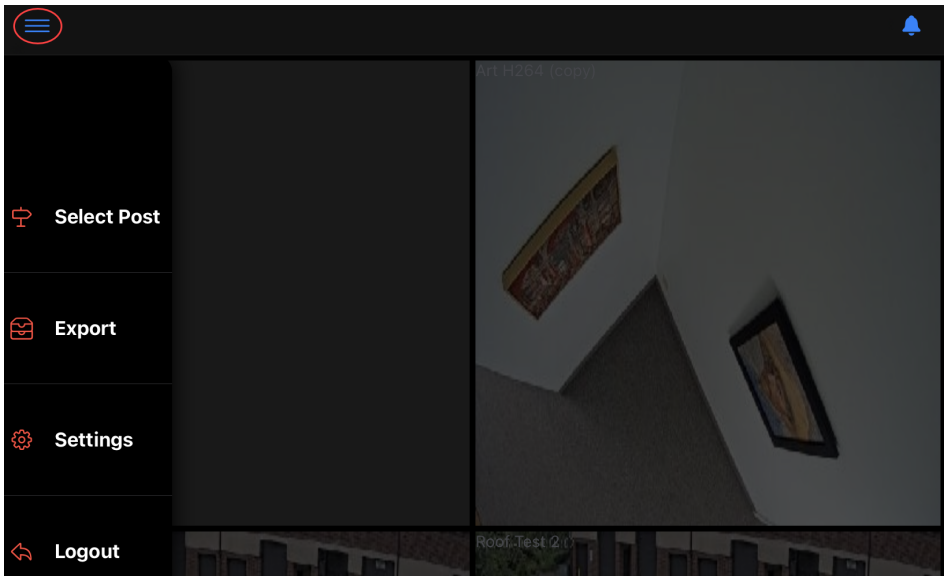
1. Open the Art Sentry app
2. Enter **Username**
3. Enter **Password**
4. **Remember Me** toggle - off by default, toggle on to remember log-in information
5. Select **Server / Group** below (will see a blue check next to it when selected)
6. Tap **Log in**
7. **Post Selection** pop-up will show by default but can be disabled in **Settings**

See **Downloads** for information on this feature.

Main Screen Options

Tap the three lines on the top left to:

1. **Select Post** to select or change post
2. **Export** to view/download your exports - see **Export** section for details
3. **Settings** - see **Settings** section for details
4. **Logout**

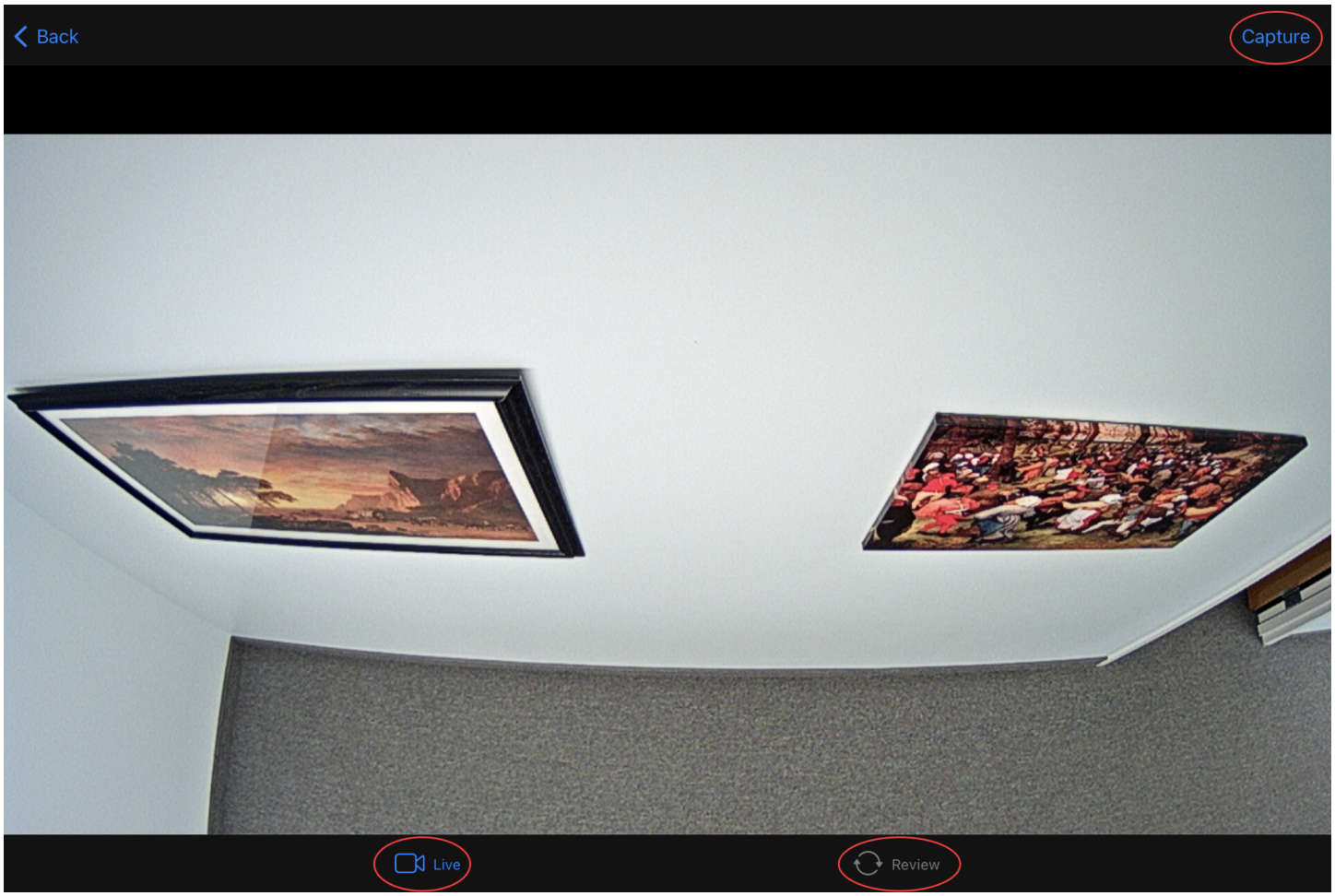


Viewing Footage

Upon logging in, your footage layout will be displayed

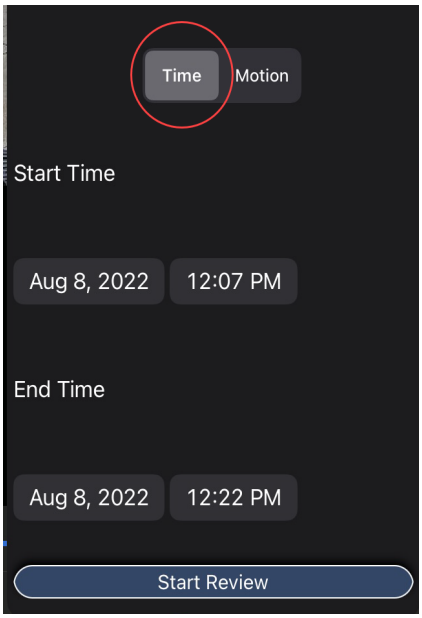
Live Options

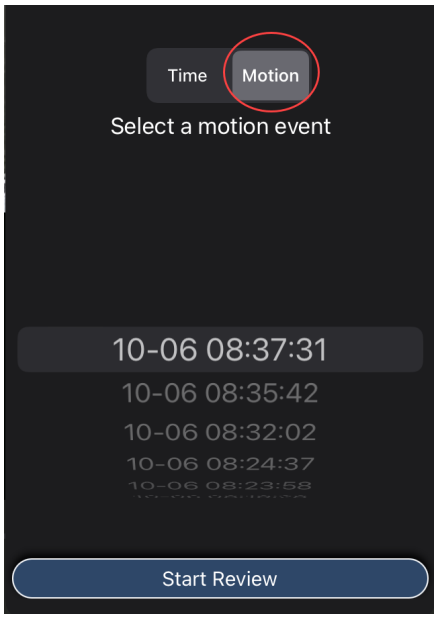
- Select a camera view, it will then display full screen
- Tap **Capture** at the top right to take a screenshot of the camera view, which will save to your device.
- Toggle back and forth between **Live** and **Review** at the bottom of the screen.
- Tap **Review** to watch past recorded footage (see **Review Options**)



Review Options

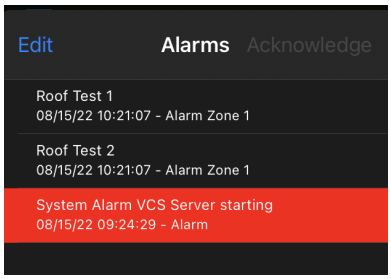
1. Select a camera view, it will then display full screen
2. Tap **Review** on the bottom
3. **Select Event**
    - **Motion:** Event naming format is mm-dd hh:mm:ss
    - **Time:** Choose a Start and End Time



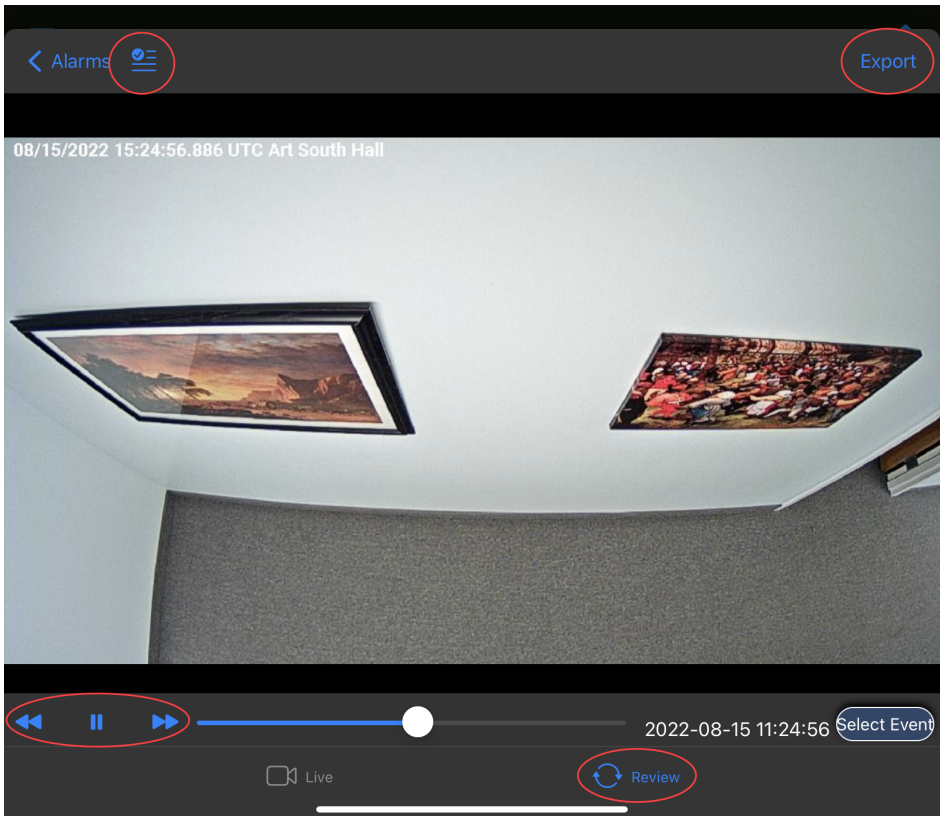


4. Tap **Start Review**
    - Playback options: Back / Play/Pause / Forward
    - Tap **Export** to save the video clip to the server
      (note: due to space limitations, exports have to be less than 10 minutes)
    - Exported footage is initially saved on the server. To download the footage to the app, see **Downloads**
5. Select **Back** on the top left to exit the review

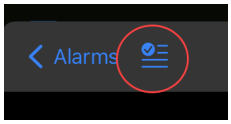
Alarms



1. Tap the bell icon in the upper right to display the alarm list.
2. New alarms appear in red. Select an alarm to review the footage.
    - Playback options: Back / Play/Pause / Forward
    - Tap **Export** at the top right to save the video clip (due to space limitations, exports have to be less than 10 mins)
    - Exported footage is initially saved on the server. To download the footage to the app, see **Downloads**
    - Swipe down to exit Alarm Review or proceed to the acknowledge alarms section.



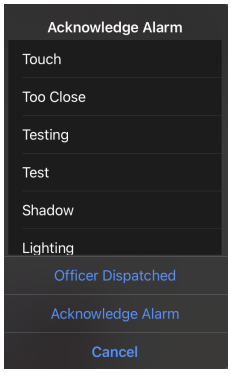
Acknowledge individual alarms



Tap the bell in the upper right to display the alarm list.

1. New alarms appear in red. Select an alarm to review the footage.
2. Tap the alarm list icon in the top left
3. In the **Acknowledge Alarm** pop-up, select the reason from the list and either “Officer Dispatched” or “Acknowledge Alarm”

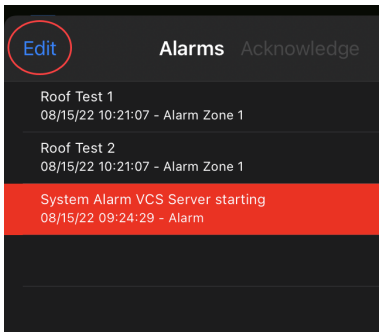
   Note: reasons can be modified in the administration utility of the Desktop app
4. Swipe down to exit Alarm Review or tap the checklist icon to review another alarm

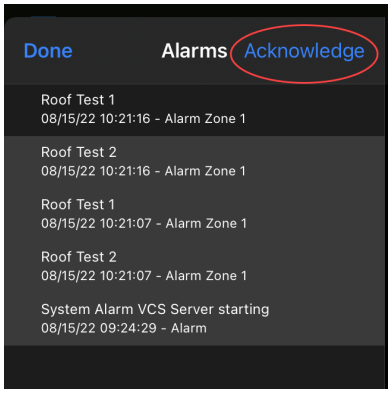


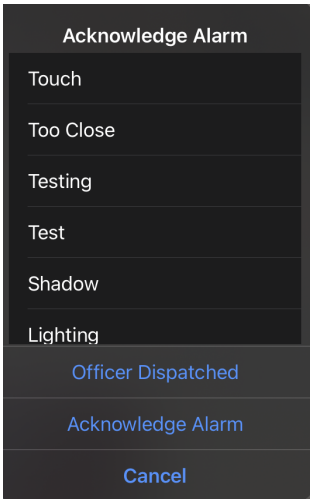
Acknowledge multiple alarms

Tap the bell in the upper right to display the alarm list. New alarms appear in red.

1. To acknowledge from the list, choose Edit and select one or more alarms
2. Choose Acknowledge
3. Select the reason from the list and either “Officer Dispatched” or “Acknowledge Alarm”
4. Acknowledged alarms will be removed from the list
5. Swipe down to exit Alarm Review

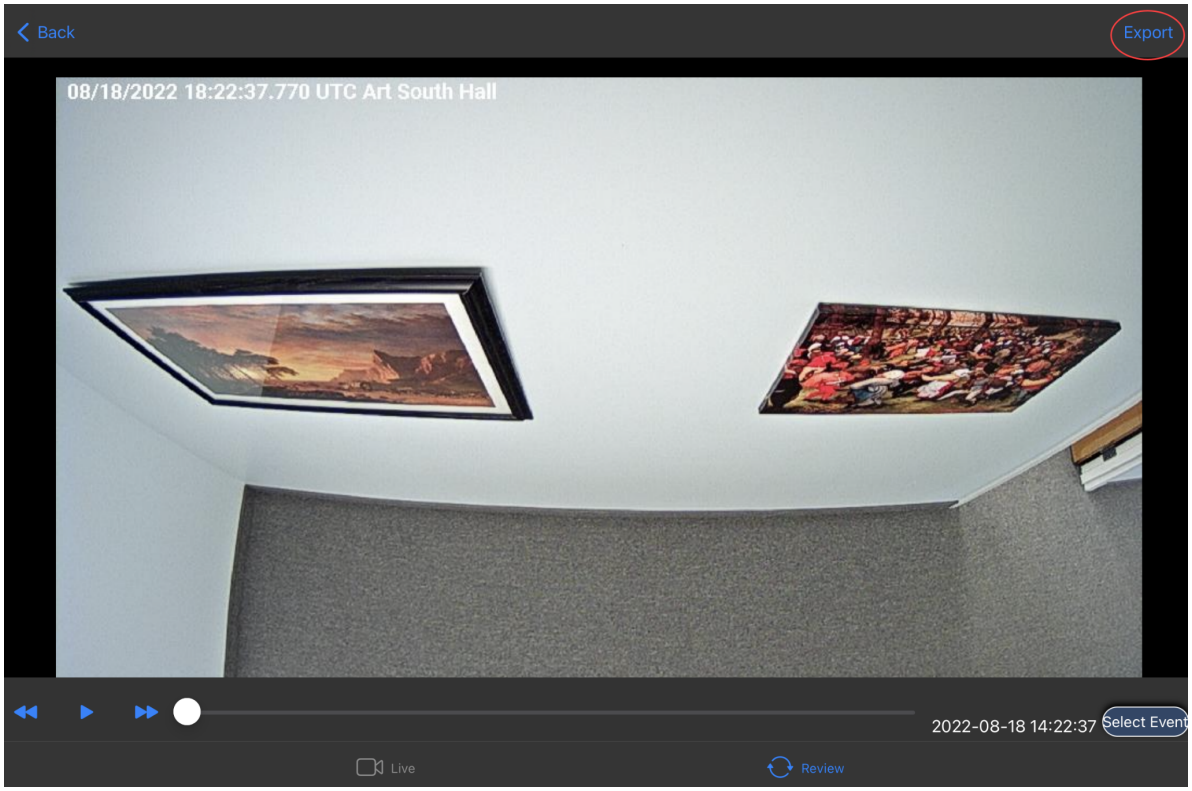






Export Footage

While reviewing footage, tap **Export** to save the video clip to the server.
(note: due to space limitations, exports have to be less than 10 minutes)

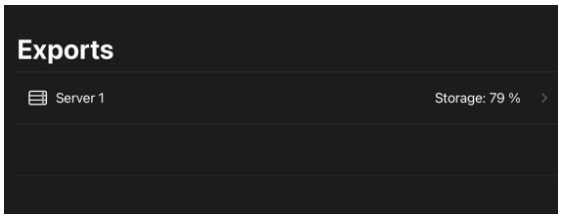


Exporting footage saves the clip on the server. Clips can be reviewed on the system or downloaded to the app (see **Downloads**)

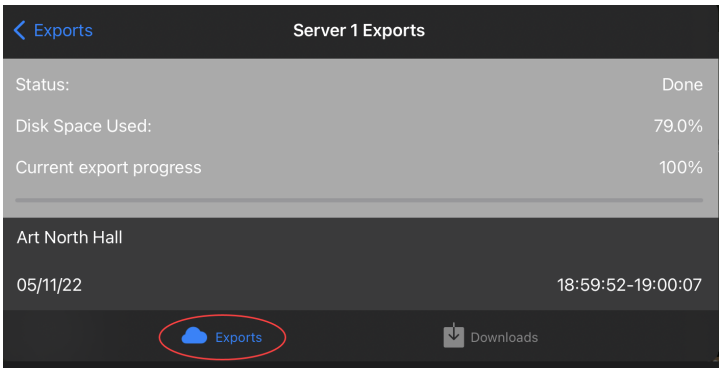
Downloads

When files are exported, they are saved to the server by default. To view the exported file on the app, download it to the device using the following steps:

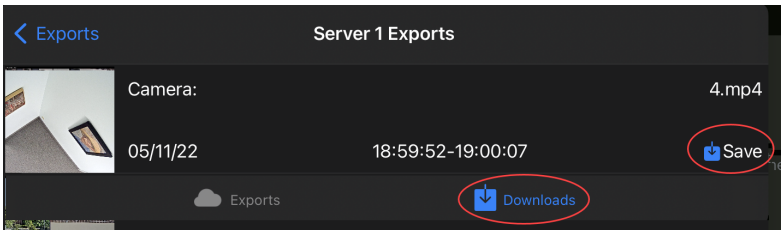
1. Tap the three lines on the top left and choose Export.
2. Select the server to display the exports.



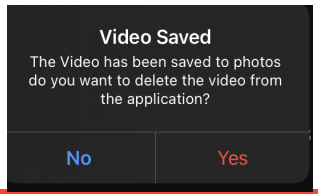
3. Tap an export from this list to download it to the server.



4. The export will now be saved under Downloads on the app. To save the clip to the device, click **Save**.



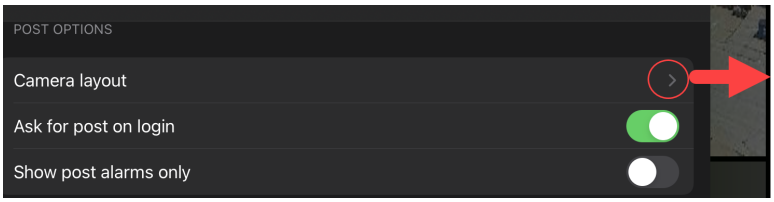
5. The **Video Saved** dialog will pop up and confirm the download. Select **No** to keep the download on the app or **Yes** to delete it from the app.

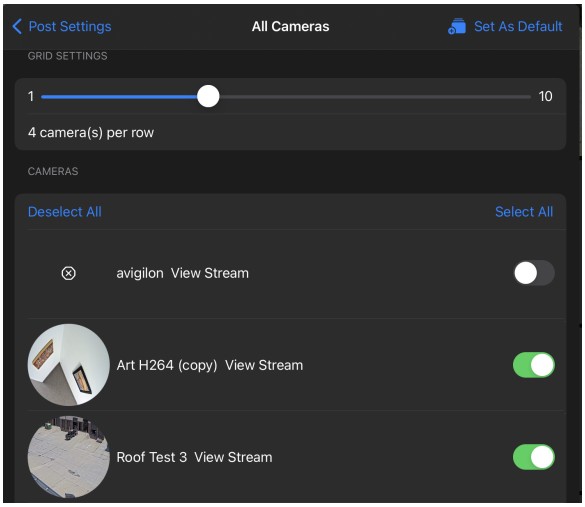


Settings

Post Options

1. Camera layout - adjust settings for each post
    a. Grid Settings - how many cameras per row
    b. Cameras - toggle on to include, off to exclude from the post view
2. Ask for post on login - toggle on/off the initial pop-up upon logging in
3. Show post alarms only - toggle on to see only post alarms and off to see all alarms

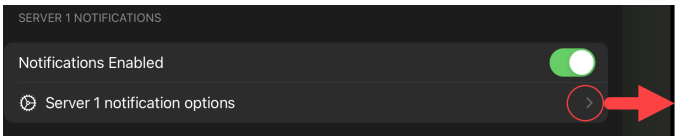


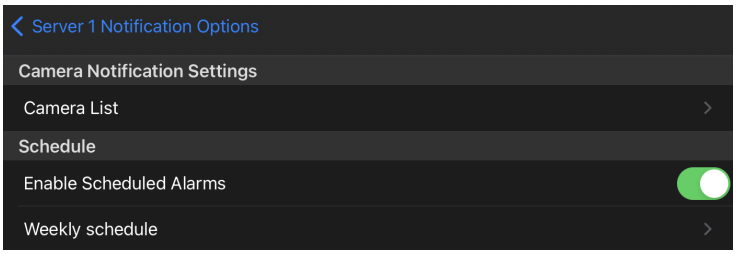


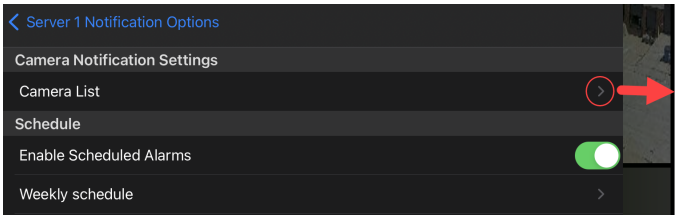
Server Notifications

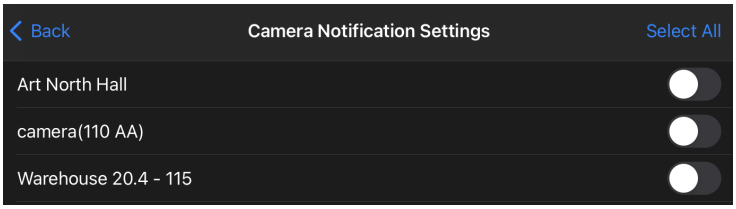
The following options are available for each server:

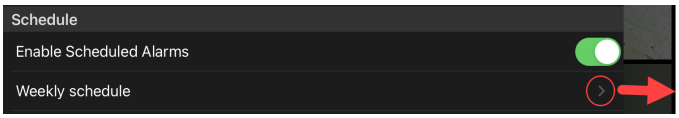
1. **Notifications enabled** - toggle on to send system alarms to the app
2. **Notification options**
    a. Camera Notification Settings
        i. Camera List - select the cameras to receive notifications for
    b. Schedule
        i. Enable Scheduled Alarms toggle on/off
        ii. Weekly schedule

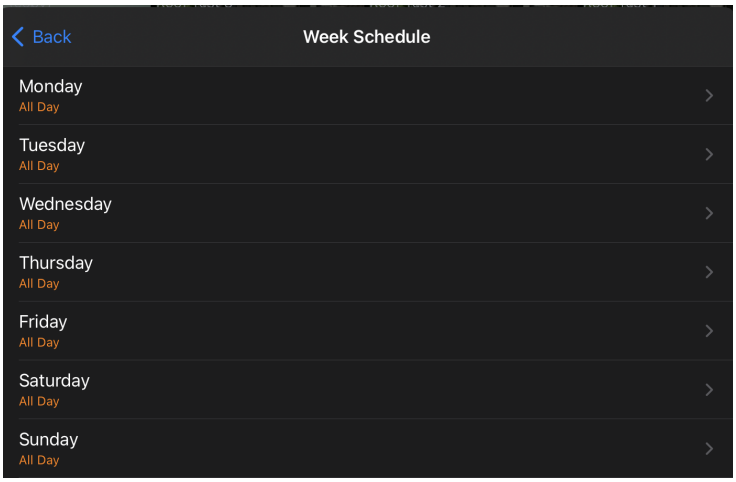












VPN Instructions

The Art Sentry iPad application is designed to connect to your local area network though a virtual private network (VPN) or secured wifi connection. Most networks have the capability to set up a VPN. Please contact your network administrator to enable this feature. The network also needs to have internet access to enable the iPad alerting features.

Once this is completed the VPN needs to be configured on the iPad. Some network appliances have their own iPad application to complete the connection. Others use the built-in functionality on the iPad.

It is recommended to have a minimum available network bandwidth of 10 Mbps for each iPad in use.

Below are instructions for the iPad's built in VPN functionality:

1. Tap Settings→General→Network→VPN→Add VPN Configuration.
2. Tap one of the protocol options.
3. The iPad software supports the protocols L2TP (Layer 2 Tunneling Protocol), PPTP (Point-to-Point Tunneling Protocol), and Cisco IPsec.
4. Using configuration settings provided by your company, fill in the appropriate VPN type, server information, account, password, and other information.
5. Choose whether to turn on RSA SecurID authentication.
6. Better yet, lend your iPad to the IT Staff where you work and let them fill in the blanks on your behalf.
7. After you configure your iPad for VPN usage, you can turn that capability on or off by tapping the VPN On or Off switch inside Settings.

Contact Support

For questions or technical assistance, contact Art Sentry Support:

support@artsentry.com

888-426-6646

Suggestions?

suggest@artsentry.com