

iOS App Setup Instructions: VPN

The Alpha Sentry iPad application is designed to connect to your local area network through a virtual private network (VPN) or secured wifi connection. Most networks have the capability to set up a VPN. Please contact your network administrator to enable this feature. The network also needs to have internet access to enable the iPad alerting features.

Once this is completed the VPN needs to be configured on the iPad. Some network appliances have their own iPad application to complete the connection. Others use the built-in functionality on the iPad.

It is recommended to have a minimum available network bandwidth of 10 Mbps for each iPad in use.

Below are instructions for the iPad's built in VPN functionality:

- Tap Settings→General→Network→VPN→Add VPN Configuration.
- Tap one of the protocol options.
- The iPad software supports the protocols L2TP (Layer 2 Tunneling Protocol), PPTP (Point-to-Point Tunneling Protocol), and Cisco IPsec.
- Using configuration settings provided by your company, fill in the appropriate VPN type, server information, account, password, and other information.
- Choose whether to turn on RSA SecurID authentication.
- Better yet, lend your iPad to the IT Staff where you work and let them fill in the blanks on your behalf.
- After you configure your iPad for VPN usage, you can turn that capability on or off by tapping the VPN On or Off switch inside Settings.

Support

For questions or technical assistance, contact Alpha Sentry Support at: